WCS Group

Case Study

Whyte & Mackay Training Case Study

WHYTE & MACKAY

Empowering Compliance: *Training's Success Story with Whyte & Mackay Ltd in Scotch Whisky Distilleries*

Introduction

Whyte and Mackay Ltd hold an enviable position globally, as a provider of Scotch whisky under various labels – whether they be their own, private, or branded. Boasting four malt distilleries, as well as a grain Distillery and being the sole grain distillery in the Scottish Highlands, Whyte and Mackay Ltd engages in the production, blending, bottling, and packaging of Scotch whisky and assorted spirits for clientele across the globe.

The Challenge

In September 2022, Yasmeen Bashir, our Business Development Manager, initiated contact with Whyte & Mackay to help identify and rectify compliance requirements for staff at their five distilleries located in and around Scotland.

During this initial contact, it became evident that they were actively looking for a supplier to provide formal accredited training certification. This was an urgent requirement due to training that was now overdue following the pandemic. Following discussions with Yasmeen, Lynette (H&S Administrator) and Douglas (H&S Manager) of Whyte & Mackay took swift action to address the identified compliance requirements.

Subsequently, the Whyte & Mackay team expedited training for more than 100 staff members who required our services.

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The Solution

WCS Group exerted considerable effort to secure training venues either in close proximity to the client's location, on -site or via live virtual events, tailored to the specific course needs of the Whyte & Mackay staff. The management team played a pivotal role in aligning these efforts with the company's objectives, actively soliciting feedback from participants to ensure their comprehension of relevant legislation pertaining to their roles.

Furthermore, we diligently ensured that certifications were dispatched promptly and in strict adherence to the high standards stipulated by City & Guilds for accreditation. Our training team remained readily available to offer guidance and support in addition to the training they provided, should any queries arise.

Training which we provided included:

- City & Guilds Accredited Legionella Awareness
- City & Guilds Accredited Legionella Responsible Person Training
- City & Guilds Accredited Legionella Responsible Person Training Inc Cooling Systems
- City & Guilds Accredited Cooling Tower Operative Course
- City & Guilds Accredited Thermostatic Mixing Valves
- City & Guilds Accredited Legionella Risk Assessment Training

City & Guilds

ACCREDITED PROGRAMME

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Value Added

Our partnership with Whyte & Mackay continues to thrive, and we are excited to explore additional solutions for their team.

We were delighted to host their Health and Safety team at our training headquarters in Sheffield, back in September 2023 and their visit was well-received by Lynette, Douglas, and Alan, Distiller at Invergordon Grain Distillery.

With the relationship flourishing, Whyte & Mackay have ventured further into the WCS Group on a new initiative with Whyte & Mackay, aiming to expand our collaboration throughout the entire group, offering comprehensive solutions all under one roof.

We extend our sincere gratitude to the Whyte & Mackay team for their ongoing trust in our services.

Douglas Dick, Health & Safety Manager for Distilling said

"WCS Group have been nothing but professional throughout, ensuring that our needs and requirements were fully understood. The training provided has been very well received, the tutors being engaging and informative. I would have no hesitation in recommending them, whatsoever".

If you are requiring support with your on-going compliance training requirments including water hygiene compliance, then look no further than our training division.

Training service delivered by Hydro-X Training Part of the WCS Group.

Hydro-X Training

Specialist Training Solutions