

Purpose and Scope

Mitie Group recognise that in our day-to-day operations we inevitably impact on the environment in several ways and are committed to reduce that impact through continual improvement in our environmental and sustainability performance. This is achieved through our Integrated Management System that meets the requirements of BS EN ISO 14001:2015 and BS EN ISO 50001:2018 as well as all the environmental aspects and impacts specific to our service delivery and ensures our business procedures and processes are carefully monitored, measured, and controlled to promote a continual improvement in our energy and environmental performance.

Plan Zero Commitments

Mitie have committed to reaching net zero carbon by 2025 for Scope 1 and 2 (Scope 3 by 2035). To achieve this, we have developed our Plan Zero Initiative, outlining the following programs.

Infrastructure

- Decarbonise our heating systems.
- Use smart building technology to maximise energy efficiency.
- Invest in the deployment of environmental actions throughout company operations.
- Conduct environmental risk assessment across all operational sites.

Resources

- Eliminate single-use materials and adopt a circular economy.
- Use natural non-toxic, eco-friendly, or bio-based cleaning products.
- Improve biodiversity throughout our built portfolio.
- Promote a circular economy approach and eliminate waste to landfill through internal sorting of waste.
- Implement refurbishing and internal re-use of IT equipment.
- Reduce water consumption.
- Facilitate workplace resource efficiency through network exchange.
- Reduce the number of deliveries and packaging in all forms.

Emissions

- Transition our fleet to electric by 2025 (where technology permits).
- Use 100% renewable electricity.

Environmental Services & Advocacy

- Report to Carbon Disclosure Project (CDP)
- Perform against validated science-based targets.
- Report aligned with Task Force on Climate-related Financial Disclosures (TCFD)
- Align with Sustainable Development Goals (SDGs)
- Operate against accredited ISO 14001 Environmental Management System
- Operate against accredited ISO 50001 Energy Management System

Reporting

- External verification through third party auditing

Suppliers

- Operate supplier assessment on environmental, social and governance topics.
- Engaging and working with preferred suppliers to align with our environmental and social commitments.

Mitie Group Management is committed to ensure that we:

- Employ systems and procedures that ensure awareness and compliance with all applicable and relevant laws, regulations and other requirements relating to the environment.
- Promote the use of a process approach and risk-based thinking.
- Set documented environmental objectives based on our significant environmental aspects, impacts, compliance obligations and considering our risks and opportunities.
- Provide appropriate employee training to enhance environmental awareness of our staff, this ensures environmental issues are considered when managing our premises and planning, implementing, and undertaking all aspects of our service delivery.
- Promote a sustainable and collaborative approach to improving environmental performance in partnership with our clients, supply chain, and other stakeholders by conserving energy and water, minimising consumption, reducing waste, carbon emissions and preferring low pollution and sustainably sourced materials, therefore maximising efficiency.
- Promote a sustainable network to facilitate the sharing of resources across operations and departments.
- Ensure that we integrate sustainability considerations into our business decisions.
- Maintain an Integrated Management System for all of our estate that incorporates the Environmental Management System (EMS) in accordance with the requirements of BS EN ISO 14001:2015 and Energy Management System (EnMS) in accordance with the requirements of BS EN ISO 50001:2018.
- Ensure that all the requirements of this policy are adequately communicated to all staff.
- Are committed to reducing chemical use, preventing pollution and to minimizing the environmental impact, for the life cycle; (including disposal), of materials, plant, equipment, and any other physical assets under our control.
- Are committed to our stated Plan Zero, and Zero Carbon initiatives.
- Are committed to continual improvement in our environmental performance, through the implementation of our EMS, EnMS, and the establishment of measurable environmental objectives and targets that are documented, implemented, maintained, monitored, and reviewed.
- Put adequate controls in place to protect the environment from any significant environmental aspects and impacts arising from our work activities.
- Are committed to circular economy thinking, diverting from landfill, and recovering from waste and reporting our waste environmental impact.
- Accurately report our total waste impact; hazardous and non-hazardous waste and waste recovered.
- Accurately report our total Scope 1, 2 and 3 emissions (inc. upstream) in the UK and overseas

We shall ensure that this policy is made available to all interested parties upon request and is published to allow enhanced availability.

Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.



Phil Bentley
Chief Executive Officer
Mitie Group plc

1st April 2026